

Canteen satisfaction survey 2018

Working group for canteen

564

Total Responses

913 out of 2941 children covered

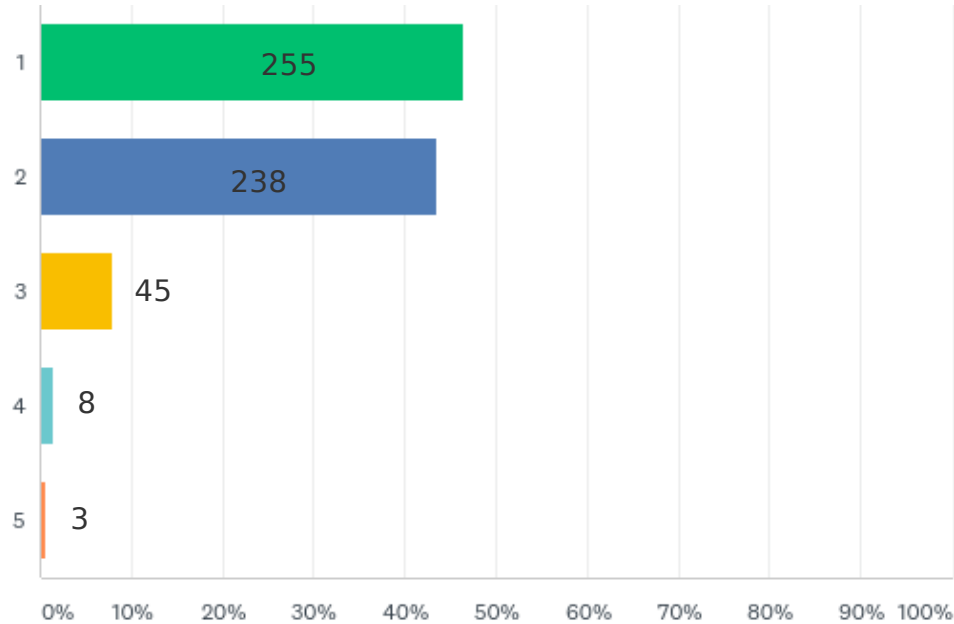
31%

Q1: How many of your children attend the EEB3 School in Ixelles?

Answered: 549

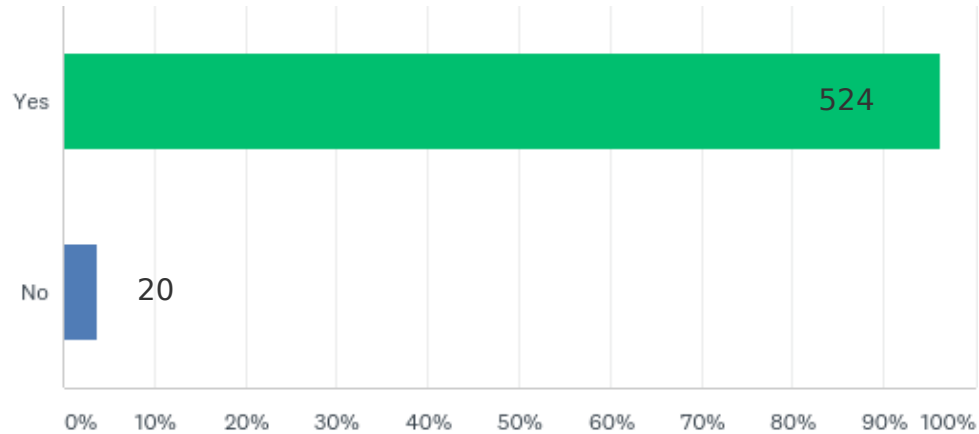
Skipped: 15

Children covered: 913



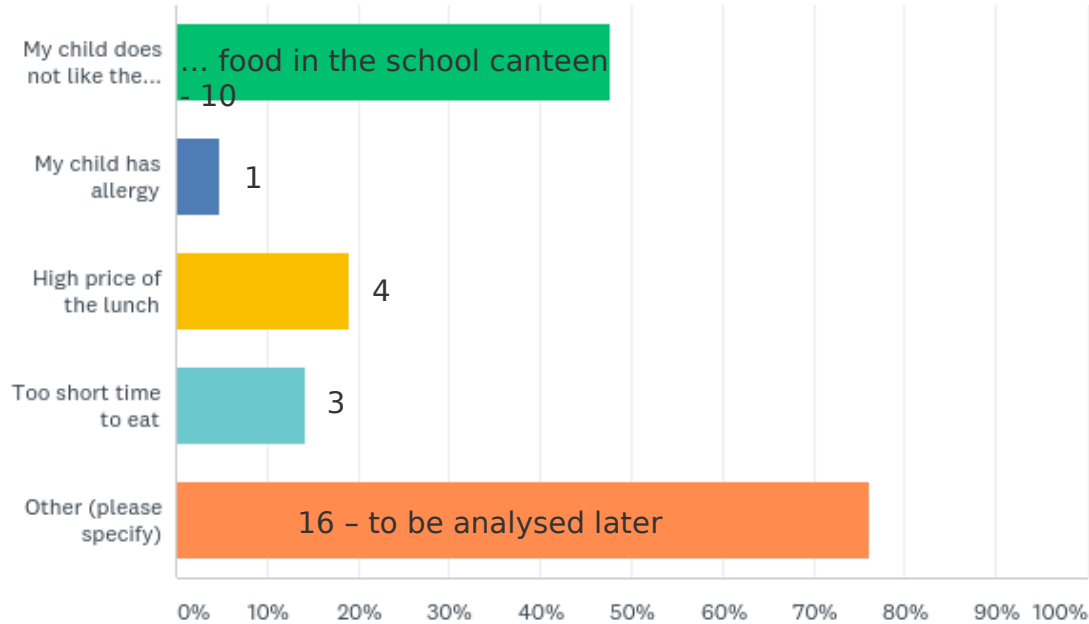
Q2: Does at least one of your children eat in the school canteen?

Answered: 544 Skipped: 20



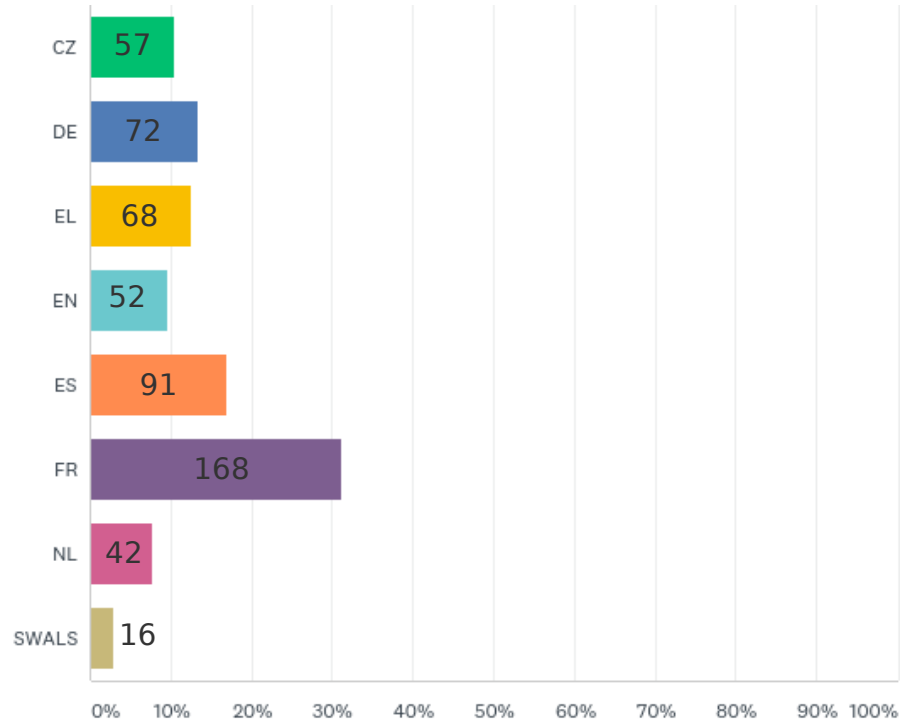
Q3: Please provide the reason why your child / children do not eat in the school canteen.

Answered: 21 Skipped: 543



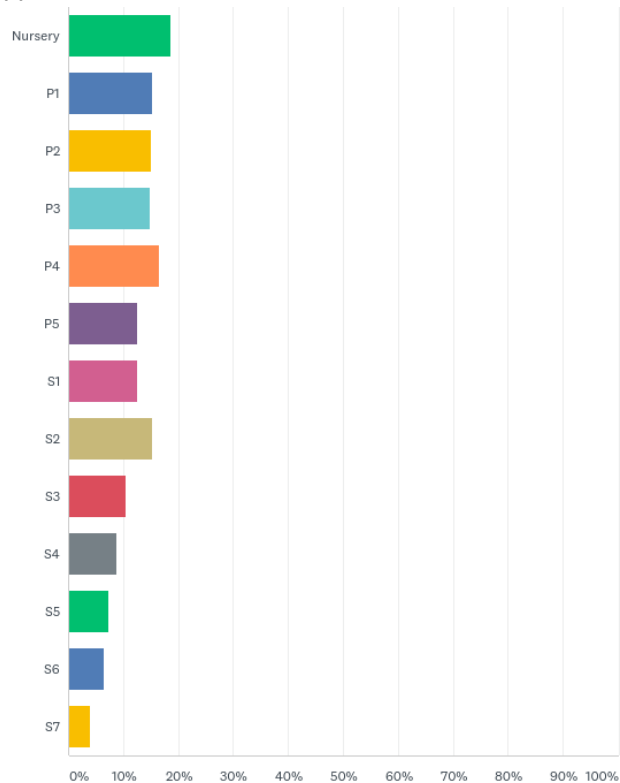
Q4: Please indicate which section does your child / do your children attend?

Answered: 540 Skipped: 24



Q5: Please indicate which class does your child / do you children attend?

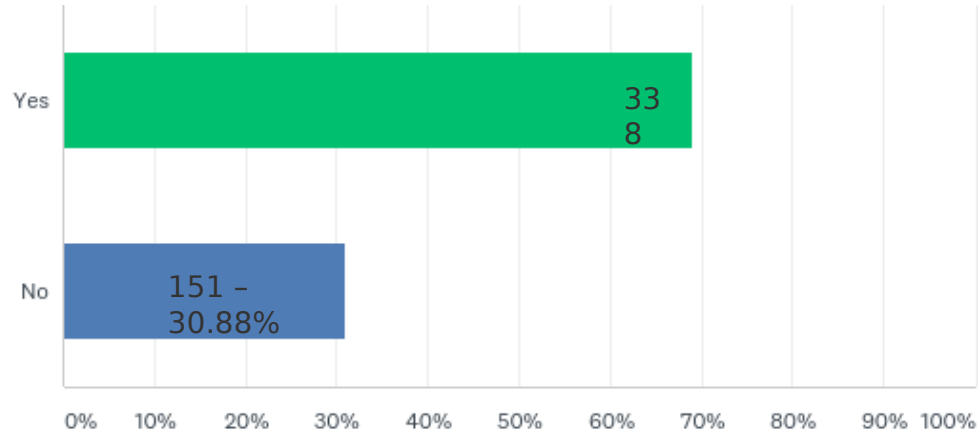
Answered: 540 Skipped: 24



Nurse ry	100
P1	82
P2	81
P3	80
P4	89
P5	68
S1	68
S2	82
S3	56
S4	47
S5	40
S6	35
S7	21

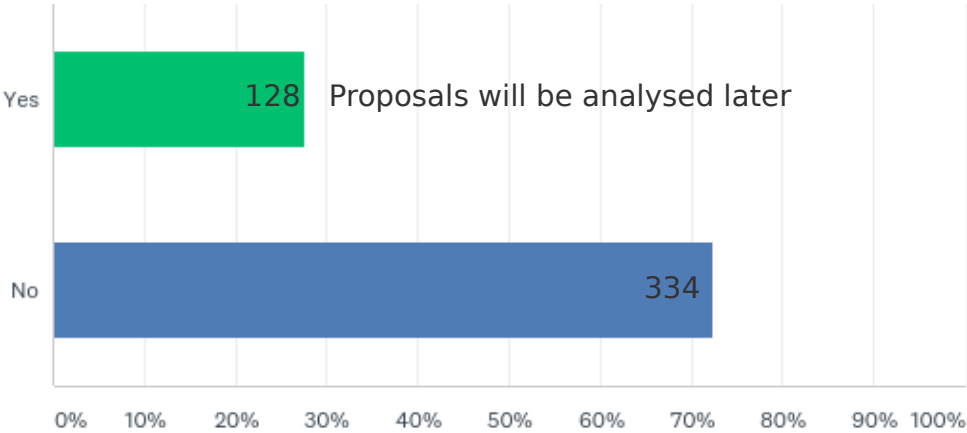
Q6: Are you aware of the APEEE Food policy? (https://www.apee3.be/sites/default/files/APEEE_food_policy.pdf)

Answered: 489 Skipped: 75



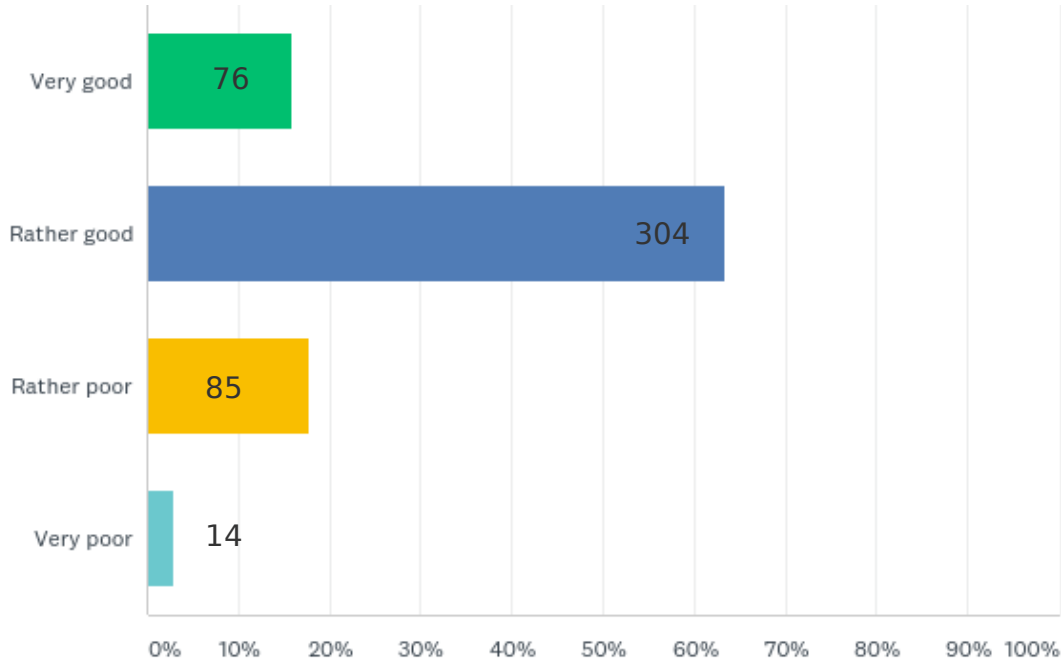
Q7: Do you have any suggestions how to improve the APEEE Food policy?

Answered: 462 Skipped: 102



Q8: How would you rate the variety of the menu?

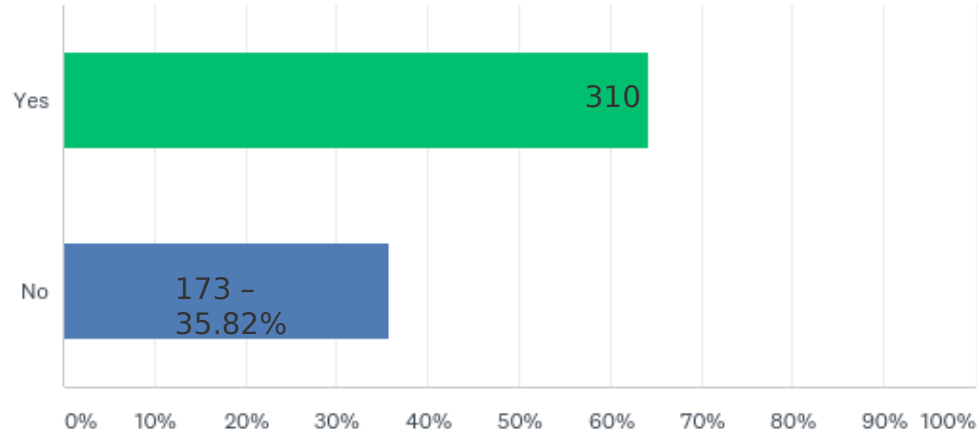
Answered: 479 Skipped: 85



Very good +
Rather good
79.34%

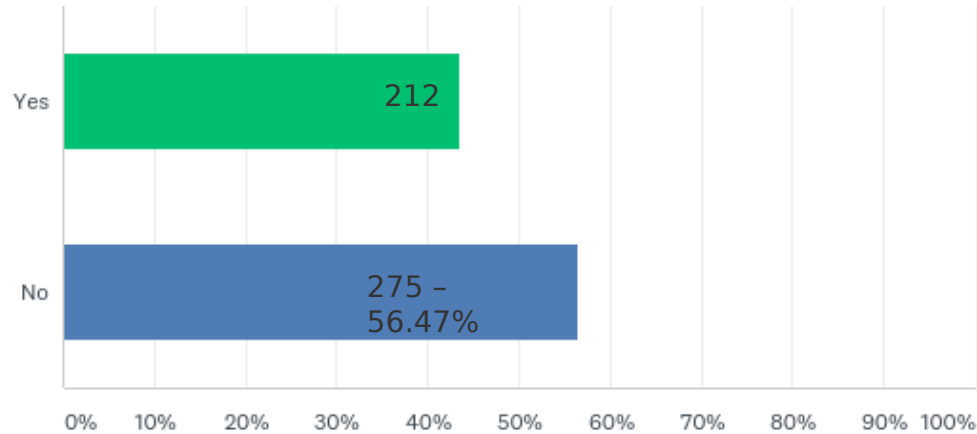
Q9: Are you aware that the photos of the main dish served in the school canteen are published daily on the APEEE website and are presented on the screens in the entrance of the canteen?

Answered: 483 Skipped: 81



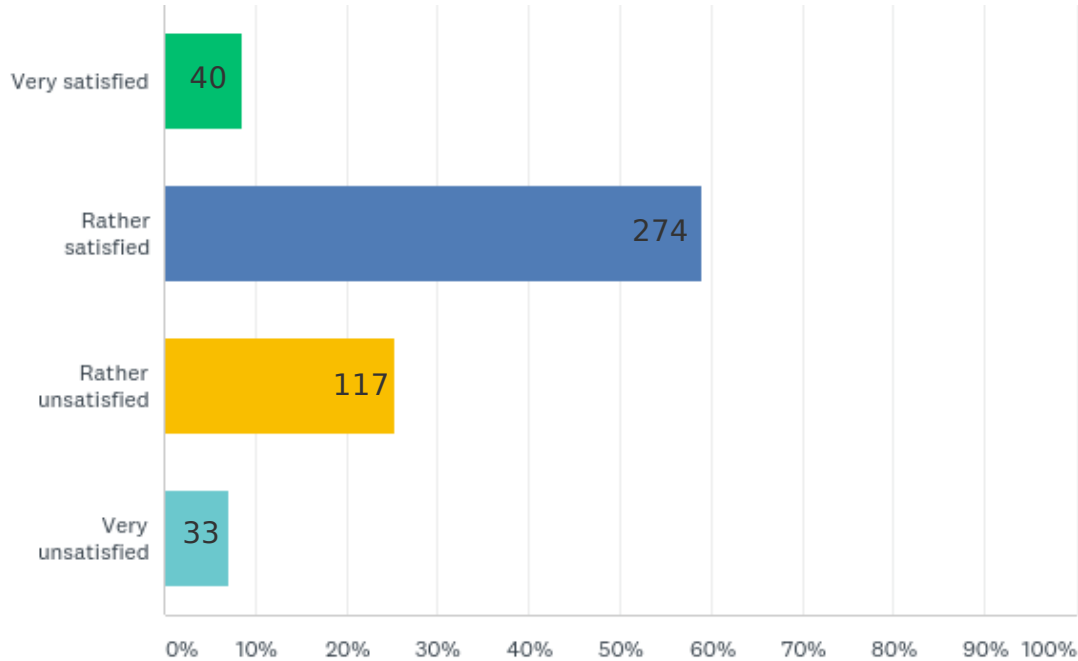
Q10: Do you consult the APEEE website to check the monthly menu and/or weekly information about allergens? (<https://www.apee3.be/canteen-menu>)

Answered: 487 Skipped: 77



Q11: How do your child / children feel about the quality and taste of the food?

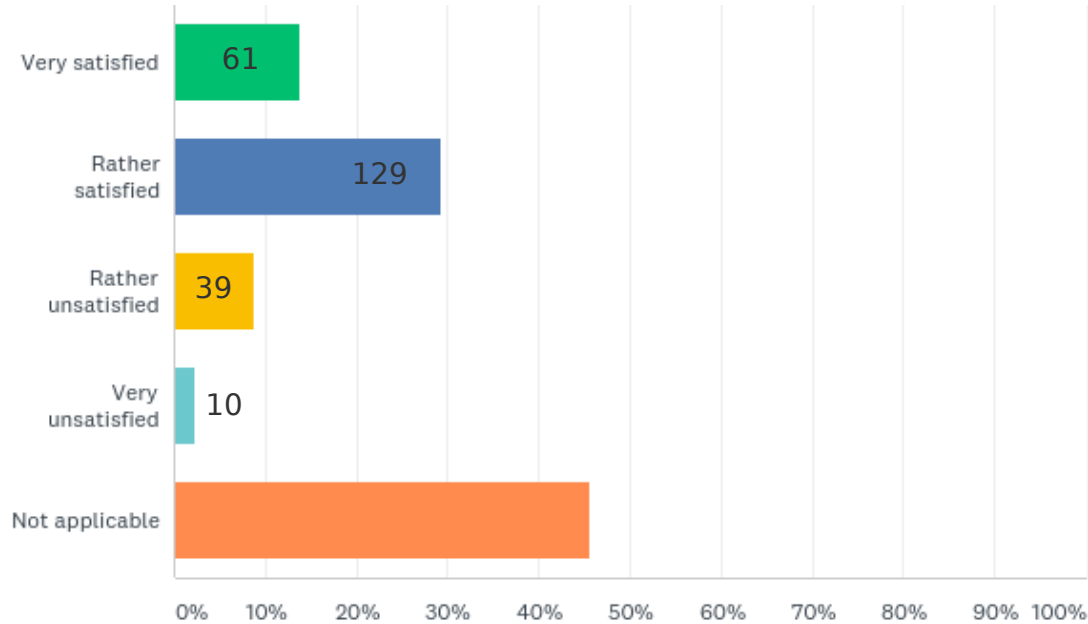
Answered: 464 Skipped: 100



Very
satisfied +
Rather
satisfied
67.67%

Q12: How is / are your child / children satisfied with the starter (vegetables, soup) served for nursery, P1 and P2 children?

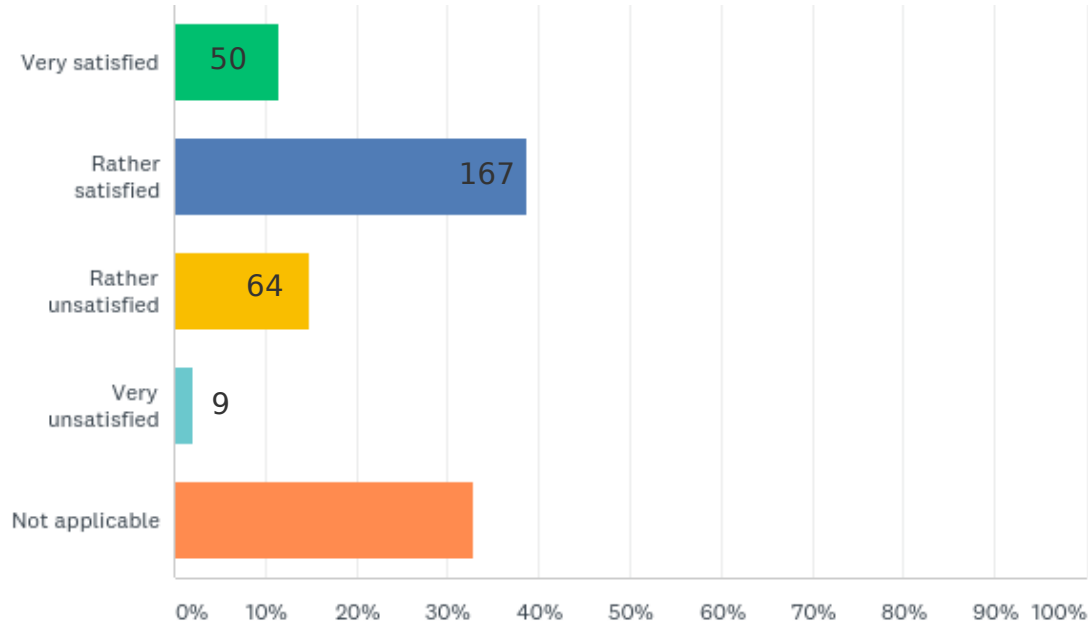
Answered: 439 Skipped: 125



Very
satisfied +
Rather
satisfied
79.50%

Q13: How is / are your child / children satisfied with the variety of the salad bar available for the children as of P3?

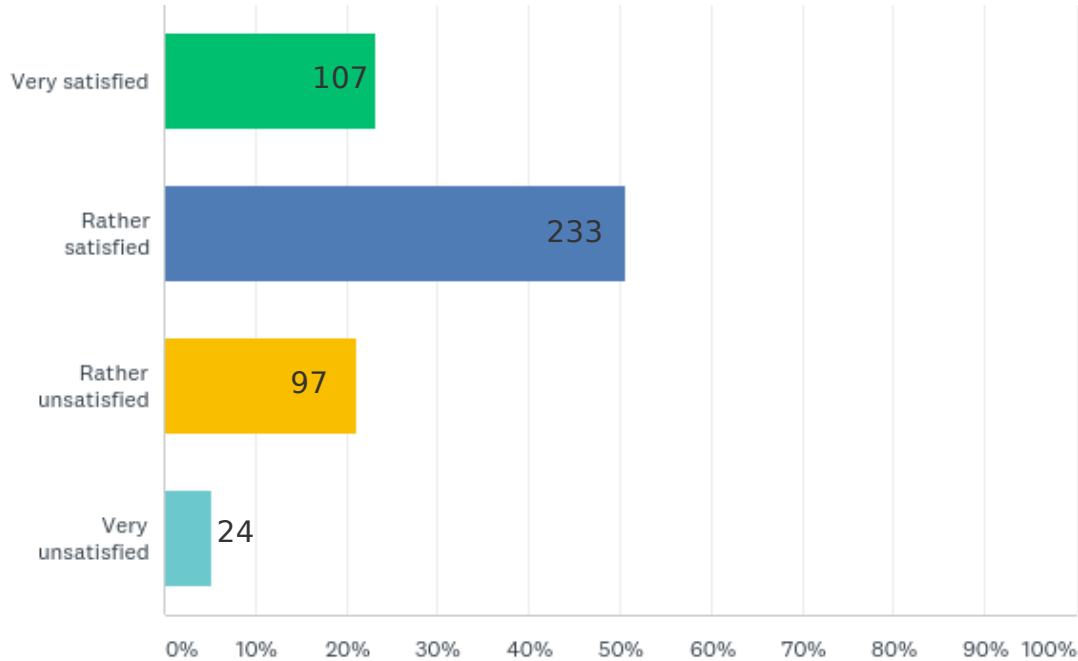
Answered: 432 Skipped: 132



Very
satisfied +
Rather
satisfied
74.83%

Q14: How is / are your child / children satisfied with the quantity of food served (portion size)?

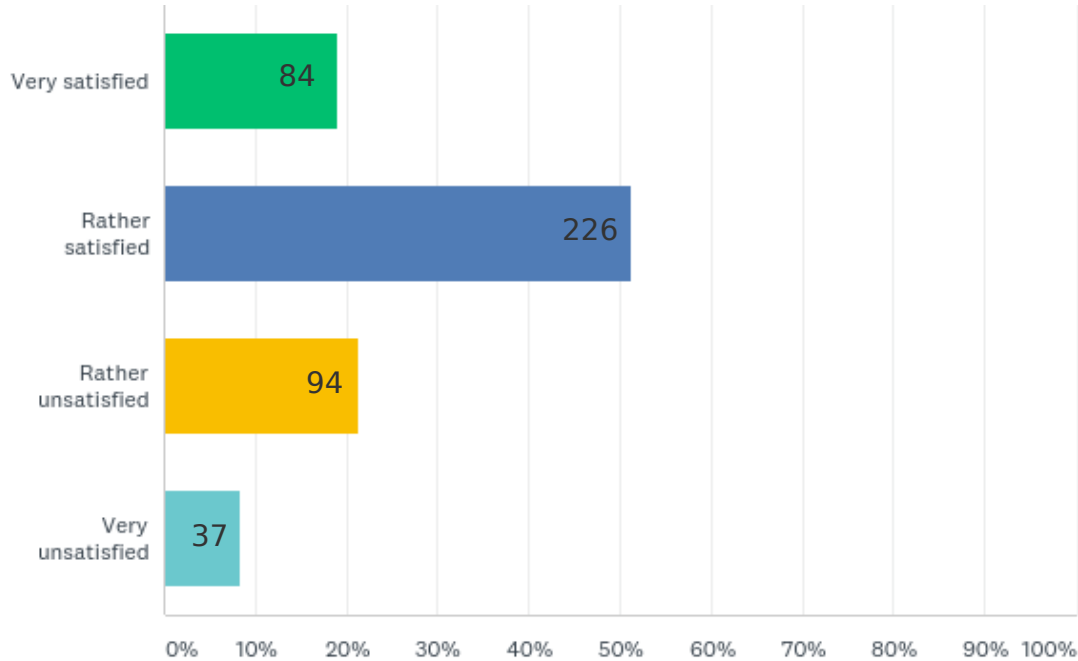
Answered: 461 Skipped: 103



Very
satisfied +
Rather
satisfied
73.75%

Q15: How is / are your child / children satisfied with the vegetarian food served in the school canteen once a week?

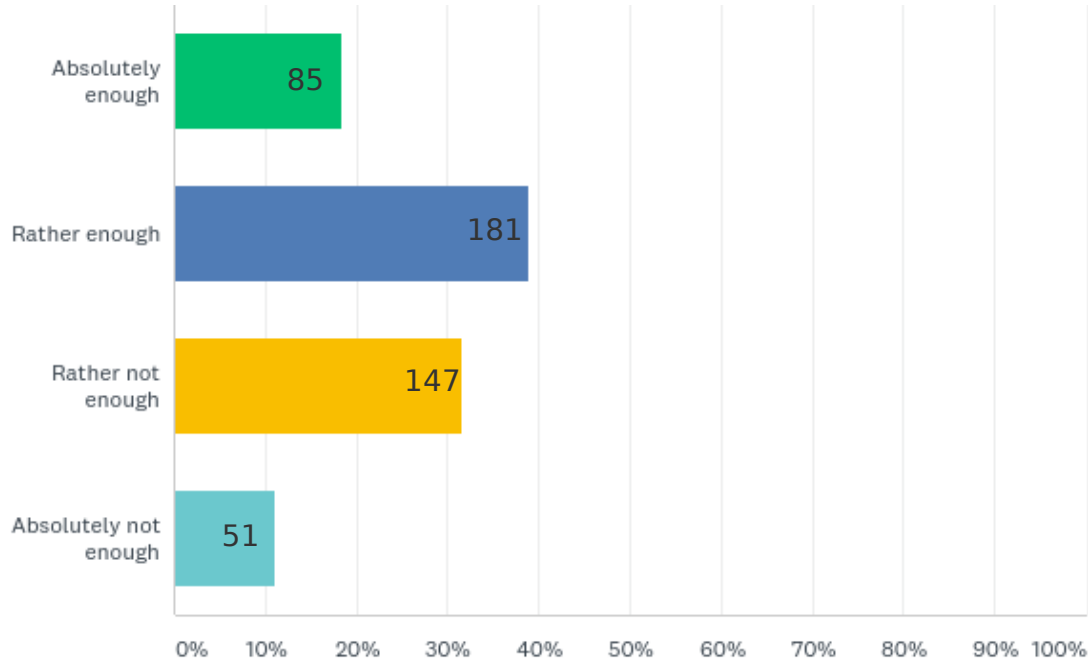
Answered: 441 Skipped: 123



Very
satisfied +
Rather
satisfied
70.30%

Q16: Children have around 25 minutes to eat. Do you think your child has enough time to eat?

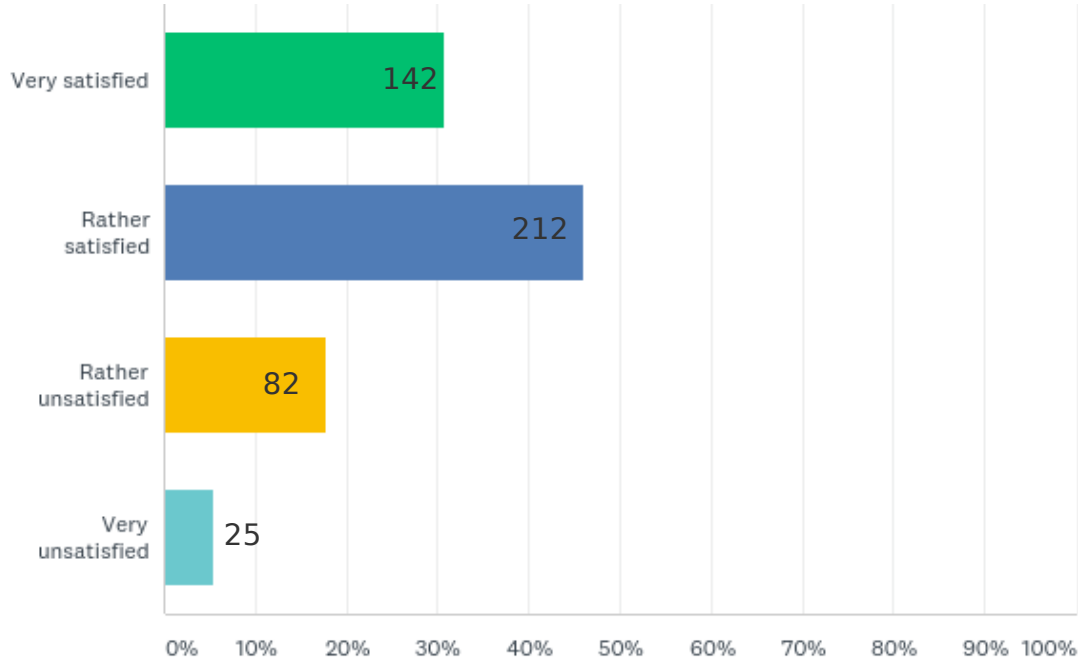
Answered: 464 Skipped: 100



Absolutely
enough +
Rather
enough
57.33%

Q17: How is / are your child / children satisfied with the quality of the table service (persons serving the food and cleaning the tables)?

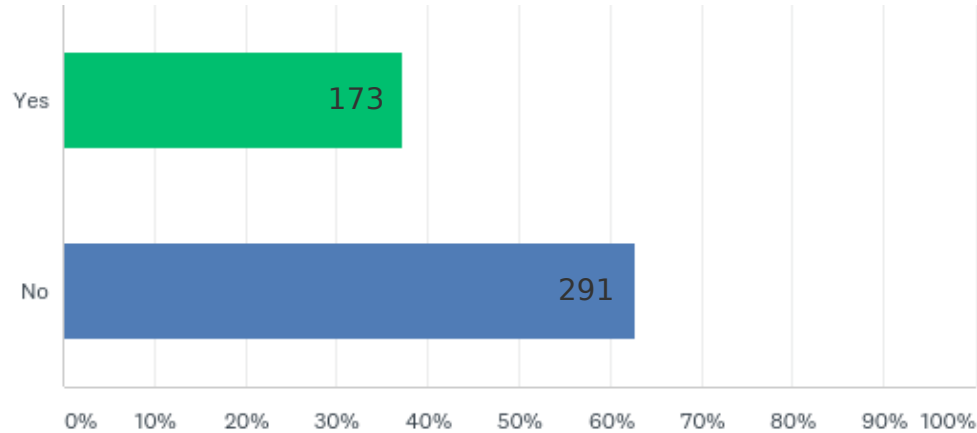
Answered: 461 Skipped: 103



Very
satisfied +
Rather
satisfied
76.79%

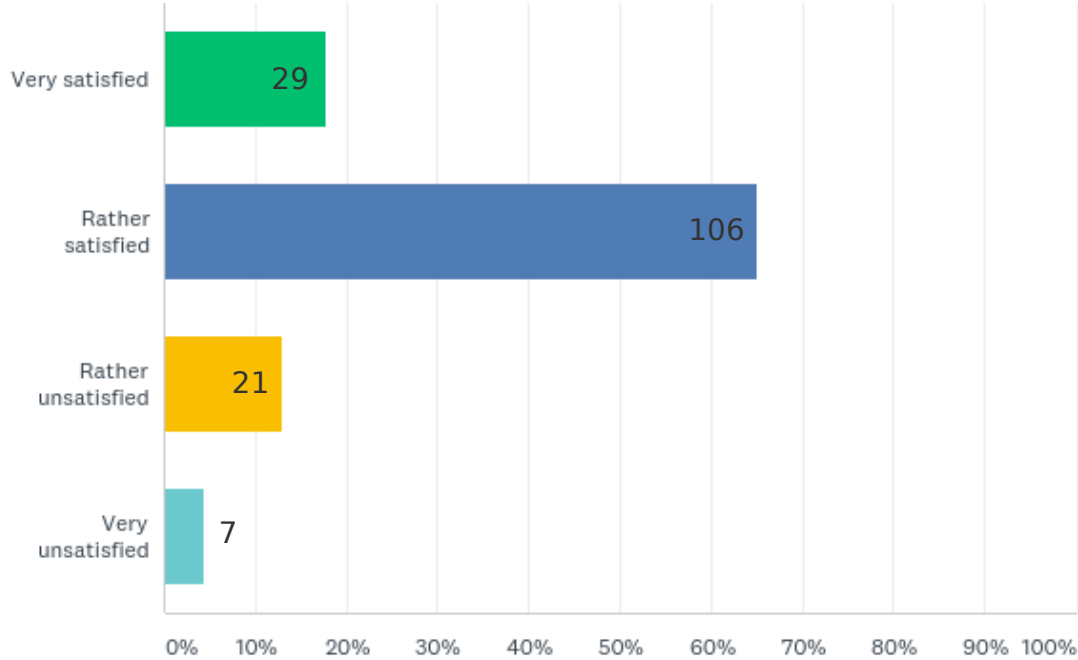
Q18: Does your child / do your children eat in the cafeteria?

Answered: 464 Skipped: 100



Q19: How do your child / children feel about variety of the food provided in the cafeteria?

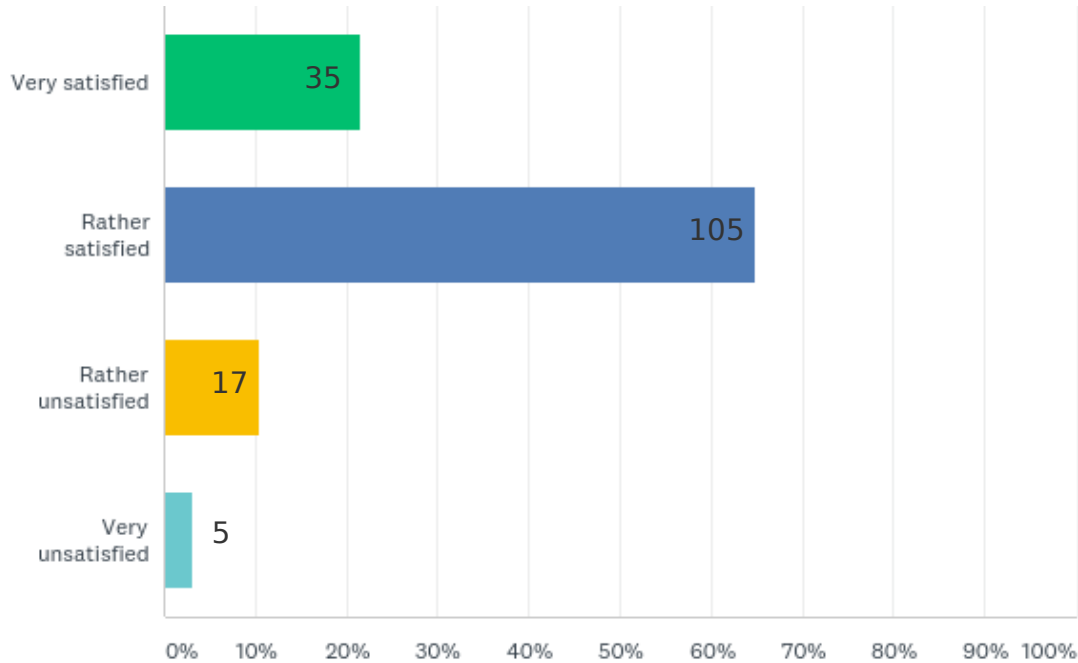
Answered: 163 Skipped: 401



Very
satisfied +
Rather
satisfied
82.82%

Q20: How is / are your child / children satisfied with the quality of the food served in the cafeteria?

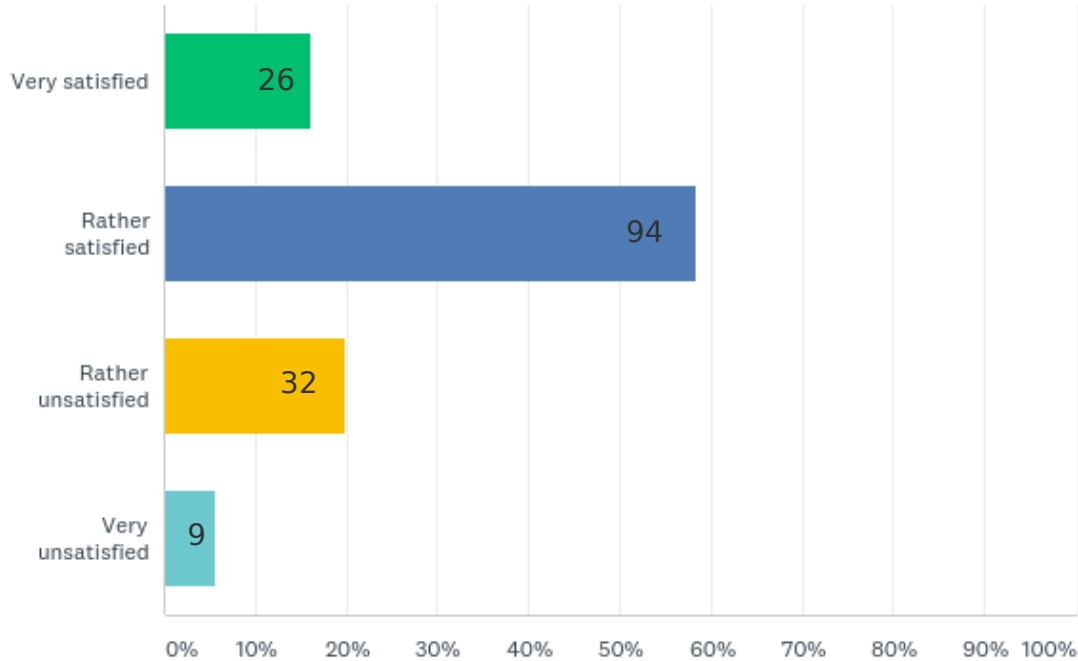
Answered: 162 Skipped: 402



Very
satisfied +
Rather
satisfied
86.41%

Q21: How is / are your child / children satisfied with the cleanliness and environment of the cafeteria?

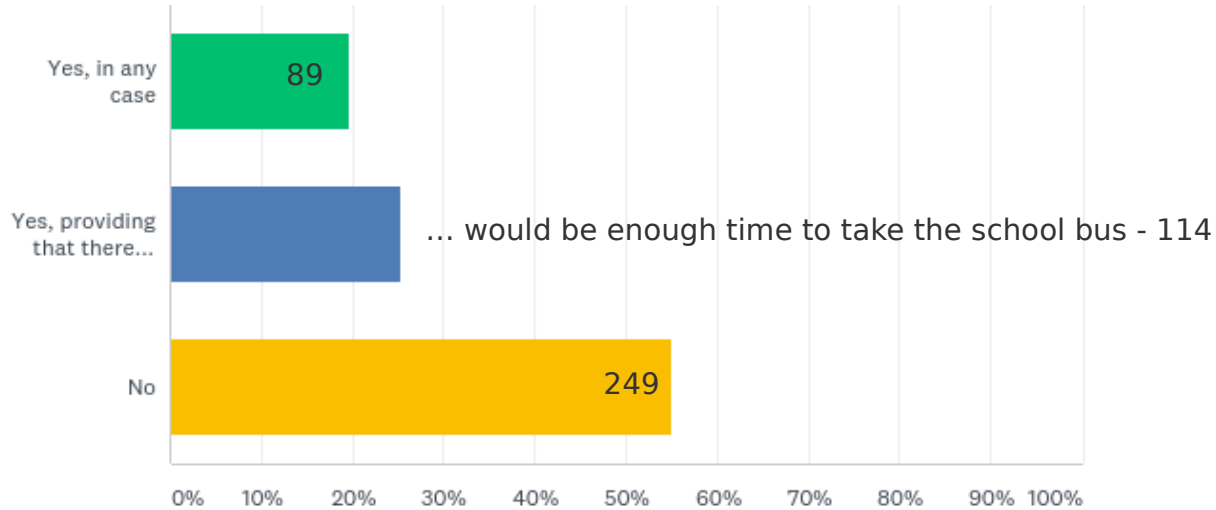
Answered: 161 Skipped: 403



Very
satisfied +
Rather
satisfied
74.54%

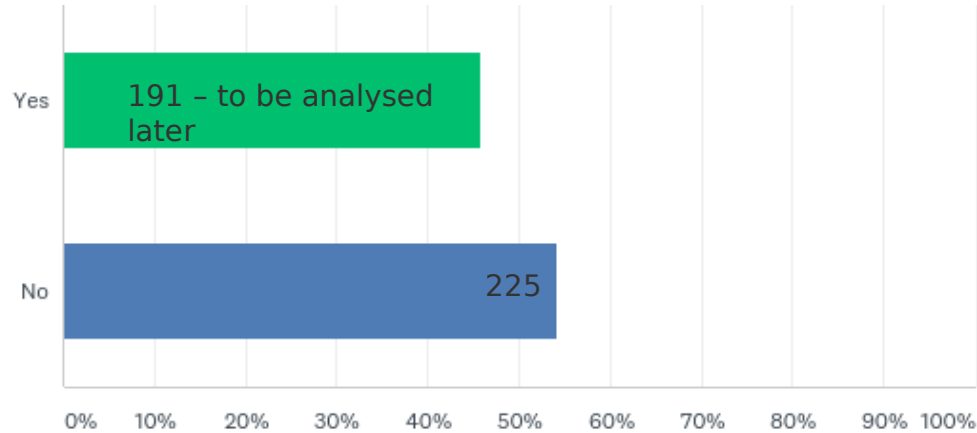
Q22: Would you be in general interested in enrolling your child for lunch on Wednesday?

Answered: 452 Skipped: 112



Q23: Do you have any suggestions how to improve the services of our canteen or cafeteria? (If yes, please specify)?

Answered: 416 Skipped: 148



**Thanks to all the parents or
students for the participation on the
survey!**